

WARRANTY DETAILS



Premium Polycarbonate Roofing Sheets

The Light Transmission Warranty - 25 Years

The Product shall not lose more than 6% of its light transmitting capacity for a period of ten (10) years from the Commencement Date and no more than 1% per year thereafter (the "Permitted Decrease") as a direct result of the effect of solar radiation as measured according to the procedures in ASTM D1003-77 (hereinafter referred to as "Decrease"). Decrease is measured by comparing the Product's original light transmitting capacity vs. a cleaned sample taken from the claim site.

Hail Breakage - 15 Years

The Product shall not break due to excessive loss of impact strength as a direct and exclusive result of impact of hail measuring up to 25mm in diameter in size, and attaining up to 20 meter/sec. in velocity, for a period of Fifteen (15) years from the Commencement (installation) Date (hereinafter referred to as "Breakage"). Loss of impact strength will be determined by testing conducted by the Manufacturer according to ISO 6603/1-1985(E) and/or ASTM D-5628-95 method F, to be applied on a sample of the broken sheet provided by the Owner. The Breakage warranty applies only if the sample is tested and broken such that water is permitted to leak through the sheet.

Limitations:

This warranty shall be valid only if:

- The Product is used for residential purposes as specified by the Manufacturer
- The original proof of purchase is presented
- The Product is stored, installed, handled, cleaned and maintained in accordance with the Manufacturer's written instructions which are available on-line at www.suntuf.co.nz or by phone at 0800 SUNTUF (786 883) and is used only in a customary fashion. Except for the Manufacturer's Breakage Warranty, the Product is not warranted against Decrease or Breakage due to natural disasters including one off cyclonic weather events. This warranty does not cover any costs and expenses of removal and installation of the Product or taxes or shipping cost or any other direct or indirect losses which may result from the Product failure.

Cleaning:

The recommended cleaning guidelines are important to follow:

- Never wipe the sheets when dry
- Use a "Touch-Free" method, i.e. A hose or water blaster (at least 500mm away). Never use cloth or sponge on sheets when cleaning
- Pre-apply 30 Seconds Cleaner before install
- Wash at least twice a year

Claims & Notifications:

Every warranty claim must be submitted in writing to PSP Limited or the authorised reseller promptly after occurrence of Decrease or Breakage, enclosing the original sales receipt or other proof of purchase and this warranty. Owner may make only one claim under the warranty against Decrease for any particular installation over the lifetime of the Product. The claimant must allow PSP Limited or the reseller an opportunity to inspect any or all of the sheets involved and the installation site itself while the sheets are still in their original position and have not been removed, moved or altered in any way, or upon the Manufacturer's request, return a sample of the sheets to the Manufacturer for testing. The Manufacturer reserves the right to investigate independently the cause of any failure. Compensation — If a claim is covered under this warranty, PSP Limited will provide the Owner with free replacement Product or, at PSP's discretion, refund all or part of the original purchase price paid by Owner, Replacement Product is warranted only for the balance of the warranty on the original Product.

